

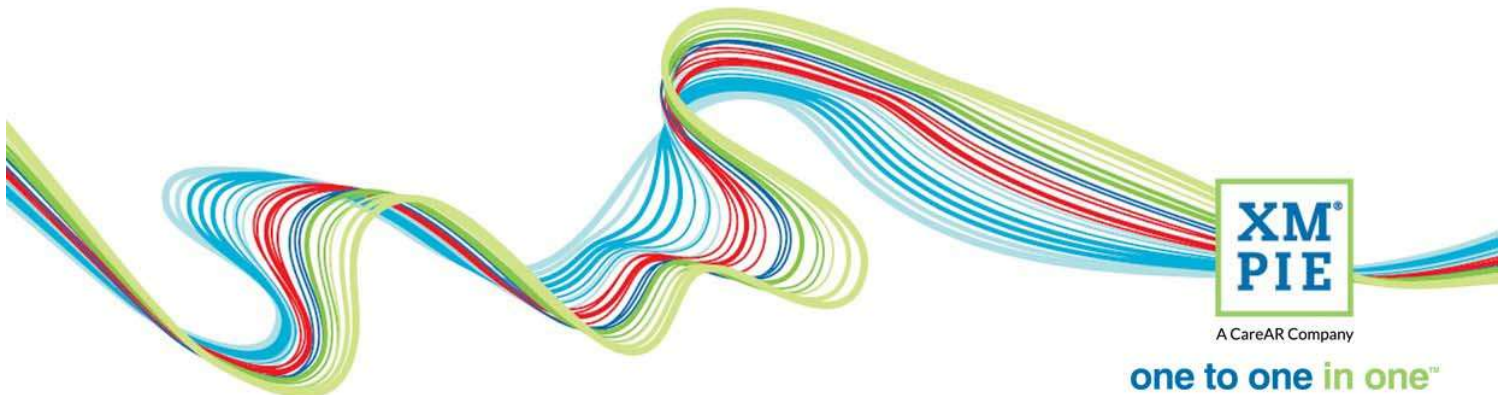
XMPie StoreFlow Training Series

Transcript for: Welcome

Document version: v3

Software version: v19.0

Published date: December 2024



Notices

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U.S. Patents 6948115, 7406194, 7548338, 7757169 and pending patents.

JP Patent 4406364B and pending patents.

For information, contact XMPie Inc.

485 Lexington Avenue

25th. Floor

New York, NY 10017

More information can be found at www.xmpie.com

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Voice over script

Welcome to XMPie StoreFlow Cloud training. This series of online videos is designed to help you get started with uStore Cloud and FreeFlow Core and introduce the basics needed to get your stores setup quickly and easily.

Thumbnail



uStore Cloud is a powerful hosted solution for creating eCommerce stores, or online portals for ordering print and other product types.

These stores can be used for selling products publicly, or to create document or marketing portals either for in house business use; or for your corporate customers.

This eLearning course offers many short videos to step you through the process of creating and setting up stores, as well as adding and configuring products.

The training is broken into sections like this.

Simply click on the section to view the available topics.

When you click on a module, the selected video will load into the main area.

The green play icon highlights the module which is currently displayed. The tick icon shows that you have watched this module, and the blue play icon shows modules which have not been watched.

A thumbnail for a video player showing 'StoreFlow Cloud Training' with a 'Welcome!' message.

- StoreFlow Cloud components:
 - XMPie uStore Cloud hosted server (SaaS)
 - Xerox FreeFlow Core
 - uStore Shared Cloud: FFC is installed in your LAN
 - uStore Dedicated Cloud: FFC is hosted in the Cloud
- What is uStore Cloud?
 - Powerful eCommerce solution to create:
 - Online stores
 - Marketing portals
 - Print as well as other product types
 - Business to consumer or business to business
 - Internal document portals
 - Client portals

A screenshot of the e-Learning course outline. The main area shows a video player for 'StoreFlow Cloud Training' with the title 'Introduction / Welcome: What is web to print?'. A sidebar on the right lists the course outline with icons for each module: Introduction / Welcome, Customer requirements, Retail store admin settings, Making changes to your stores, uStore FAQs, uStore Helpdesk, Managing users and groups, Managing product categories / categories, Creating and managing product portfolios, Adding static products, Adding new featured products, Creating dynamic product templates, Adding dynamic products, Creating and adding uStore products, Managing orders and reports, and Automatically downloading print files to your LAN.

Here, you can find more information about the currently selected module.

This button will return you to the course outline.

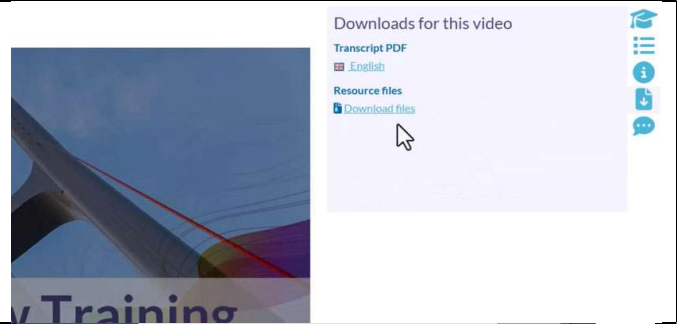
A screenshot of the 'Video Information' panel. It displays details for the video 'StoreFlow Cloud Training'.

Course: StoreFlow Cloud Training
Video: Enabling additional countries
Length: 1m 52s
Recommended XMPie Version: v18 and later
Description: This uStore e-Learning module looks at enabling additional countries on your uStore server, and how to add them to the billing and shipping addresses on your stores.
Usage: This video has been watched 633 times.

The downloads button shows links to download a transcript of the video in English, and other languages if available. French in this case.

A screenshot of the 'Downloads for this video' panel. It shows a 'Transcript PDF' download option with flags for 'English' and 'Francais'.

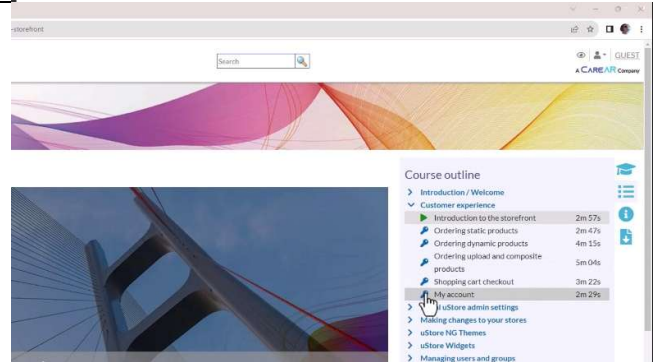
If a topic includes samples or resource files that are discussed in the video, you will see this icon, and the files can also be found on the downloads tab.



The video player includes subtitles or closed captions, and if translations are available, you will be able to switch the language here, or turn captions off if you find them distracting.

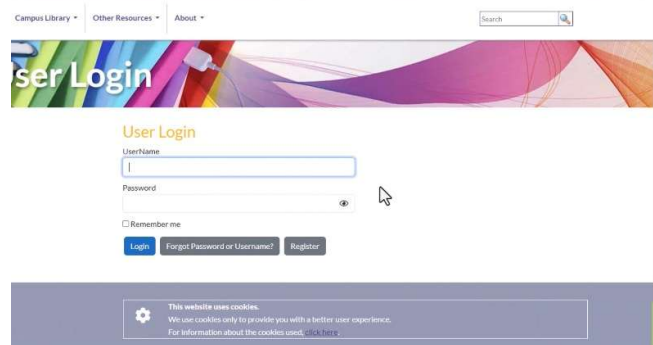


If you only see this key icon, you may not be logged in. Click here and select login. Access to all the training material is available for customers with a current support and maintenance contract.

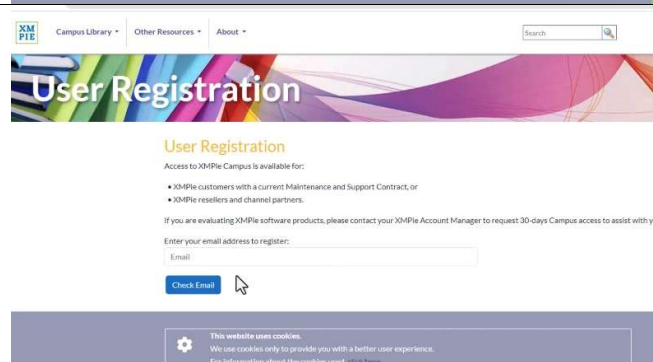


So, if you are logged in and still see the key icon, you should contact your XMPie account manager to renew your support contract.

If you don't have credentials, just use the registration form.



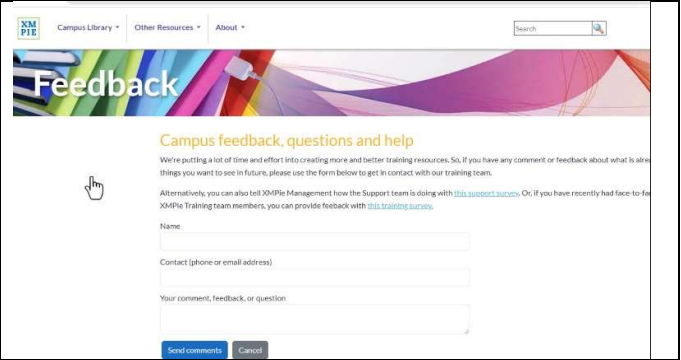
Please enter your company email address. If your email address is on file, you will get an email with a link to complete the registration process straight away.



If there is a problem, you will also get an email explaining the reason.

More topics will be added over time, so check back for new and updated material from time to time.

Also, if you can't find what you want, use the feedback form, and we will try to create something new, or point you towards existing materials.



The screenshot shows a website header with the logo 'XMI PIE' and navigation links for 'Campus Library', 'Other Resources', and 'About'. A search bar is located in the top right corner. Below the header is a banner with the word 'Feedback' in large white letters on a colorful background. The main content area is titled 'Campus feedback, questions and help' and contains the following text: 'We're putting a lot of time and effort into creating more and better training resources. So, if you have any comment or feedback about what is already there you want to see in future, please use the form below to get in contact with our training team.' Below this is a paragraph: 'Alternatively, you can also tell XMIpie Management how the Support team is doing with [this support survey](#). Or, if you have recently had face-to-face XMIpie Training team members, you can provide feedback with [this training survey](#).' The form includes three input fields: 'Name', 'Contact (phone or email address)', and 'Your comment, feedback, or question'. At the bottom of the form are two buttons: 'Send comments' and 'Cancel'.